

## SDA's Stage, Image & Configuration Services. Adding Value, not Cost.

**Time Equals Money.** Businesses often need to balance the requirements of personalized solutions against minimizing costs and disruption. Costs and delay are inherent in a traditional deployment model because your systems are built in one location, hardware options are added in another, and custom software possibly installed in a third. By centralized hardware imaging and configuration at SDA, you can reduce onsite labor costs and maximize your deployment success.

**Depot Stage & Config Services** is utilized for new or refresh technology deployments of laptops, desktops, servers, and POS systems requiring custom image loads and/or hardware integration. Whether you are rolling out a new equipment deployment or implementing a redeployment/refresh project, centralized config support through our depot services improve consistency and execution, helping to ensure that each of your users receives their system with the correct image, BIOS, third-party hardware, and applications.

**Personalization.** A critical step in the process, image personalization reduces the risk of failure when providing remote user support. Personalizing your company image to the individual user's environment delivers a plug-and-play experience for the individual user – increasing overall satisfaction.

**Asset Management.** Through asset tagging and reporting, BIOS configurations, and hardware integration, SDA Stage & Config services help our customers track hardware-deployment costs and increase the visibility of their assets.

### SDA Benefits

- Reduced onsite labor expenses by decreasing installation time and eliminating risk of non-functioning equipment uncovered during field installation
- Reduce turn around time and complexity of deployments/rollouts.
- Integrated BTO and Image/Config services reduce touch points.
- SDA's OEM authorizations streamline in-warranty claims for failure during install or deployment.
- De-commissioned asset return can be coordinated at the time of install.
- SDA's scalability insures success for short run-high volume project work.
- Secure image management, along with data destruction services, provides regulatory compliance.

### Platforms Supported

- Computers – laptop and desktop
- Servers – Intel and mid-range
- Printers – laser and network
- Point of Sale (POS) terminals and peripherals
- Kiosks/ticket printers
- Routers
- Tier One network equipment

