

For Immediate Release

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SDA Achieves ISO 9001:2008 Certification

International certification confirms SDA's commitment to customer service and satisfaction

MINNEAPOLIS, MN – August 6, 2009 -- System Design Advantage, LLC (SDA), the industry leader in IT Service & Supply Chain Logistics, today announced that it has achieved the International Organization for Standardization's (ISO) 9001:2008 certification over its entire organization, which demonstrates SDA's commitment to quality-of-service standards. Customers deploying IT services maintenance solutions rely on SDA for the uninterrupted delivery of business-critical computer parts, depot repair, and logistics services in order to provide the highest quality of support. This voluntary certification assures customers of SDA's adherence to documented processes and procedures that ensure continued and ongoing improvements in delivering global customer support.

"Achieving ISO 9001:2008 certification is a terrific milestone for both SDA and our customers," said Jim Sahli, President and CEO. "SDA has been documenting and testing its procedures since its inception in 1992, which allowed us to successfully complete the certification process in a relatively short 8-month time period. ISO certification demonstrates SDA's continued worldwide commitment to our customers and our quality of service."

ISO 9001:2008, is the latest edition of the International Standard used by organizations in 175 countries as the framework for their quality management systems (QMS). ISO Certification is the recognized framework by which SDA will continue to deliver reliable, cost effective computer parts, depot repair and logistics services with the added benefit of quantifiable assurance to its customers that the company follows the highest standards of quality, safety, efficiency, and environmental responsibility that is achievable in the industry.

About System Design Advantage

Founded in 1992, System Design Advantage, LLC (SDA), provides a broad spectrum of parts, repair and logistics services to major IT equipment service providers, small and medium businesses and Fortune 500 corporations. SDA's expertise in managing forward and reverse logistics, depot repair, part sales and procurement delivers an integrated, multi-vendor service solution; streamlining touch points and increasing operational efficiencies. Multiple OEM authorizations include Hewlett-Packard (HP), IBM, Lenovo, Xerox, Epson, and Lexmark; supporting the maintenance of Business Class IT Desktop/Laptop/Network gear, Point-of-Sale (POS) technology, Banking/ATM and complex Telephony Network Equipment. SDA facilities are located in Minnesota and Ohio, providing depot repair, as well as service logistics and warehouse/distribution services. SDA also holds mission-critical inventory inside a global network of forward stocking locations.

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