



Parts & Equipment

Service Logistics

Depot Repair

Since 1992, SDA's expertise in managing forward and reverse logistics, depot repair, part sales and procurement has provided our clients with the highest quality service & products at the most competitive prices in the marketplace.

Refurbished Parts and Equipment

We hold or have access to thousands of product lines from hundreds of manufacturers across the globe. We provide the most comprehensive catalog of refurbished IT service parts in the industry. Available refurbished products include: business class desktops, laptops, servers, and computer peripherals; printers and printer supplies; network equipment; and a full range of POS (point-of-sale) products.

Advanced Exchange

Our Advance Exchange service option allows you to receive a replacement device before you send your defective original device to a designated SDA repair center. This significantly reduces your overall part costs, with defective cores being re-used.

New OEM Parts

Multiple OEM authorizations means SDA is a stocking distributor of service parts, consumables and hardware equipment, which enables us to offer the very best solutions for our clients.

Depot Repair

Our Certified Technicians provide depot repairs on a variety of IT product sets: Whole units, Laptops, Printers, Spare Parts, and Multi-Level Boards using component level BGA (ball-grid array) technology.

Right Part, Right Place, Right Now!

Multiple delivery options are available for our customers, including:

- Same Day Shipment, Next Day Delivery
- Same Day Delivery
- 2-hour and 4-hour Courier Service
- After Hours 24 x 7 Access
- Saturday Delivery
- Next-Flight-Out (NFO)
- Will Call

Your Satisfaction Guaranteed

SDA products and services are covered by a 90-day warranty.

SDA Features

- Parts identification/cross reference – SKU (whole unit) to FRU (component parts) conversion
- Source of discontinued and end-of-life parts
- Online Web Ordering
- Single point of contact for multiple parts requirements

SDA Benefits

- Improve customer support/fill rates with same day and next day delivery options
- Reduced cost of service delivery
- Avoid multiple service calls
- Access new OEM products
- Parts ID delivers the correct part the first time
- Quality Refurbished parts reduce your costs

Platforms Supported

- Computers – laptop and desktop
- Servers – Intel and mid-range
- Printers – laser and network
- Point of Sale (POS) terminals and peripherals
- Kiosks/ticket printers
- Routers
- Tier One network equipment

